

Terms and Conditions

SC-Inspire-Tuition



1. Payment - All sessions must be paid for in advance.

Invoices will be sent in advance and payments must be made at least 24 hours before the first lesson. If no payment has been made ahead of the date and time of the scheduled session, no tuition will take place. Payment plans can be arranged at the discretion of SC Inspire-Tuition.

2. Cancellation policy – Holidays must be booked at least four weeks in advance.

As a small business we cannot offer refunds in the case of a student being unable to attend the session, but we are willing to “roll over” the sessions in exceptional circumstances. In the case of the tutor needing to cancel refunds will be given or an alternative date offered. If a session is cancelled, please ensure you have notified the tutor with 24 hours’ notice, otherwise the session will still be charged.

3. DBS Checked - Your tutor is fully DBS checked but we do ask that the parent is in the vicinity of the session whilst it is taking place. The tutor will bring their DBS check to the first session should you wish to see it.

4. Length of sessions - The session will last one hour, should you wish to talk to the tutor about your child’s work we ask that you allow time within the hour to do this or email/message the tutor to arrange another time.

5. Beginning the session - Your child is expected to attend the session with paper, pen and pencil and a ruler.

6. In session behaviour - Misbehaviour, including the use of swear words, racist or discriminatory language or distracting in the cases of the group sessions is not allowed. We ask that you instruct your child in this before the sessions start. If there are serious behaviour issues, then you will be told your child can no longer continue with the sessions and no refund will be given.

7. Right to refuse - We hope this will be an enjoyable and successful partnership between us but we reserve the right to refuse any student.

8. Accepting terms and conditions - By attending your first session you are accepting these terms and conditions.

9. By agreeing to these terms and conditions, you also grant the tutor permission to use video clips and/or photos from lessons for promotional purposes. If you prefer that your child not appear in any marketing materials, please inform your tutor, and arrangements can be made to blur or obscure your child's face or image.